

BUSTA 1

1. Qual è la struttura e il funzionamento del protocollo DNS?
2. Differenze tra modelli IaaS, PaaS e SaaS
3. All natural persons can have a digital signature: citizens, directors and employees of companies, as well as public administrations. You can contact qualified trust service providers authorised by AgID that guarantee the identity of those who use a digital signature.

BUSTA 2

1. Caratteristiche principali di un indirizzo IP
2. In base alle misure minime di sicurezza ICT come si deve gestire l'inventario dei dispositivi?
3. Usability measures the level of users' satisfaction when they interact with a website or an app. The user experience will be much positive as the design will be close to the users' expectations when they interact with the system. Usability aims to create a familiar environment for the users, giving many advantages:...

BUSTA 3

1. Qual è l'uso appropriato per i privilegi di amministratore
2. Differenze tra Business Continuity e Disaster Recovery
3. The Agency for Digital Italy is the national centre of competence in open data, within the framework of the Digital Administration Code and of the PSI (Public Sector Information) directive and in line with the Open Government policies promoted by the Italian Government.

BUSTA 6

1. Quali sono le modalità di gestione delle copie di sicurezza?
2. Differenze tra Posta Elettronica ordinaria e Posta Elettronica Certificata
3. To certify transmission and receipt of a certified email message, the email manager sends a receipt that constitutes legal proof of the transmission of the message and of any attached documentation. Similarly, the manager sends the receipt of successful (or failed) submission with a time stamp to the sender

BUSTA 7

1. Quali sono le modalità per la protezione dei dati dell'Ente?
2. Differenze tra backup completo, incrementale e differenziale
3. In line with the Country's Digital Growth Strategy and the Three-Year Plan for IT in the Italian Public Administration, the Cloud strategy outlined by AGID provides for a qualification path for public and private entities that intend to provide cloud services to the Public Administration, in compliance of the following principles:...

BUSTA 8

1. Differenze tra Hypervisor Tipo 1 e Tipo 2
2. Cosa si intende per "Data Breach" e quale azione immediata intraprendere?
3. The adoption of the cloud infrastructure allows, in fact, to improve the operational efficiency of ICT systems, to achieve significant cost reductions, to make software updating simpler and cheaper, to improve data security and protection and to speed up the delivery of services to citizens and businesses.

BUSTA 9

1. Quali sono le caratteristiche di una firma digitale?
2. Descrivere il comando TRACEROUTE
3. Usability Tests: Tests are a fundamental tool for improving usability and consist in the users' observation when they interact with the digital service. Agid promotes the culture of usability through the Design Guidelines for the public administrations' digital services and through the document Three-Year Plan for IT administrations' development.

BUSTA 4

1. Perché Linux è considerato più sicuro di altri sistemi operativi?
2. Quali sono i vantaggi della virtualizzazione server
3. How to obtain the SPID: SPID identity is issued by Identity Providers, private entities accredited by AgID, which provide digital identities and manage user authentication in line with the rules issued by the Agency.

BUSTA 5

1. Quali sono le difese contro i Malware?
2. Caratteristiche di PagoPA
3. The qualified electronic signature (QES) - or digital signature - is the result of an IT procedure, called validation, which guarantees the authenticity, integrity and non-rejection of electronic documents

BUSTA 10

1. Caratteristiche di SPID
2. Descrivere il comando PING
3. You can request the SPID identity from the provider you prefer and that best suits your needs. The provider, after verifying your data, issues the digital identity and credentials.

BUSTA 11

1. Differenze tra switch e router
2. Quali sono i due approcci alla creazione di un Web Service?
3. SPID is the Public Digital Identity System that guarantees all citizens and businesses a single, secure and protected access to the digital services of the Public Administration.